

RESPONSES TO QUESTIONS on ADMINISTRATION, COMMUNICATION and FINANCE

Summary of Administration and Communication Comments Condensed

Financial Disclosure of Expenditures:

It is in a good financial condition for the first time in some years. Administration is good. Need to establish automatic withdrawal. Would like to be able to pay monthly offerings on line. No detailed explanation of where the money is going and for what purpose, for example Haiti. Would like to see quarterly financial reports. I would appreciate a tax statement at the end of the year as to my contributions.

Parish Communication:

The Bulletin is excellent. It will be nice to be able to pick it up online too. Parish website is not user-friendly nor up-to-date. I would like to receive information via e-mail as well as the bulletin. (several requests for e-mails) Move the school newsletter back to the "public" part of the school website so all parishioners can view it. Add section of school news in the bulletin. Use screens and projector in Church for communication and add screens to Diffley Hall. Better ability to reach points of contact re: parish ministries. Not everyone has a computer and cannot access information.

Grounds Maintenance:

Most of the time it looks good. Grass needs resodding. Outdoor grounds in best shape ever! Great Job! Hope it will continue.

Parish Buildings:

Holy Family is a very lovely church and all the parishioners should take great pride in it. Indoor maintenance could be better. Restrooms need to have all supplies, toilet paper, soap etc. Improve cleaning service. Church needs more care. Church does not get cleaned too often. Pews need to be dusted, spots are missed when cleaning, seats should be vacuumed. Need to sweep under kneelers, specially in the back pews. Could be some improvement in Diffley Hall. Bathrooms in Diffley not always the cleanest. Diffley dirty for events. Rooms in the Office building and Diffley Hall are not well maintained.

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	Yes	No	Don't Know	% satisfied*	No, don't know or did not answer
Financial disclosures keep me well informed	83%	5%	9%	83%	17%
Would you be interested in automatic withdrawal?	22%	70%	5%	22%	77%
Is the Bulletin a good source of information for you?	96%	2%	0%	96%	4%
The parish outdoor grounds are attractive and well-maintained	94%	3%	1%	94%	5%
Parish janitorial services keep our buildings neat and clean	86%	7%	4%	86%	14%

* This is a repeat of the "Yes" column for emphasis

	Yes	No	Sometimes	Yes and sometimes responses	No or did not answer
I am aware of activities offered by Holy Family Catholic School	61%	7%	19%	80%	20%
Do you use our parish web site?	27%	43%	25%	52%	48%
Do you access our Facebook Page?	14%	72%	10%	24%	76%

* Note: All percentages are based on the 272 responses submitted. Totals may not equal 100% due to rounding.

Which of the following communication methods is your preferred way of receiving information regarding Holy Family?

